

DATE: 11/5/2014

TO: Distributors

SUBJECT: PRB-132763 (RC110) J Frame PowerPact Molded Case Circuit Breakers with Thermal-Magnetic Trip Unit



## PRODUCT SALES HOLD

WARNING OF POTENTIAL UNSAFE CONDITION – IMMEDIATE CONTAINMENT REQUESTED

### Deliver Immediately to Responsible Person

Schneider Electric has identified a potential nonconformance with certain J Frame PowerPact Circuit Breakers with Thermal-Magnetic trip units manufactured from March 26<sup>th</sup> – September 26<sup>th</sup> 2014, built to the UL489 circuit breaker standard. This issue was discovered during a routine internal audit.

As part of our commitment to provide **advanced warning on potential safety and quality issues**, we are providing this notice to assist you in beginning containment of this product as soon as possible. We are still performing extensive testing and analysis regarding this situation – final analysis is anticipated to be completed by **end of business on Monday, November 10**. Corrective actions have been taken and production has resumed.

The affected breakers may contain a nonconforming trip unit component that may result in the circuit breaker not tripping during an overload condition. This issue, discovered via internal testing, has been found to arise on breakers with more than 500 On/Off cycles. Should a breaker fail to trip due to an overload condition, a potential for property damage and personal injury may exist. We are committed to offer you the highest level of reliability in products you purchase from Schneider Electric. Hence the decision was made to make you aware of this situation.

Products (Catalog Numbers, Plant and Date Codes) affected by this Product Sales Hold are identified on **Attachment 1**.

All affected products in your inventory should be immediately contained. Further communication for products that have been sold and installed will be provided in the near future.

Please direct any questions regarding this Alert to the CCC at 888-778-2733.