



Powering Business Worldwide

October 17, 2013

Power Controls Inc (Pci)
Attn: Purchasing Department
7400 Bandini Blvd
Commerce, CA 90040
Eaton Customer # 1263

Important Product Safety Bulletin **DSL, MDSL and NPL Type Limiter Fuses** **May not Interrupt Correctly under Fault Load**

Our records indicate that Eaton Corporation ("Eaton") has shipped to you DSL, MDSL and/or NPL Type limiter fuses or assembled DSL Circuit Breakers with this component installed that may not interrupt correctly. Please review this bulletin and take immediate action to identify any affected product and plan for its replacement. If you are not the end user for this product and have subsequently shipped this product to a 3rd party, Eaton asks that you immediately forward this notice to the 3rd party, by way of a certified carrier so they make take advantage of this information.

CAUTION

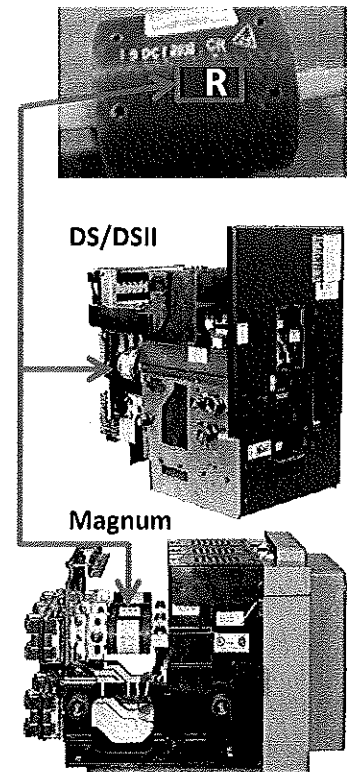
Operation of Breakers with these Limiter Fuses may be Unreliable.

Affected units, their catalog number listed at the end of this bulletin, were manufactured from January 2008 through February 2013.

Confirm you have the subject product by visual inspection looking for the product catalog number and the date code found on the product label as shown in the sample picture top right. The date code stamp is located on the body of the limiter. Recertified units will have a white "R" stamp near the manufacturing date. These have been certified as fully functional and do not need to be replaced.

Even though not all of the limiters have been found nonconforming, we recommend you begin the process of replacing these units to assure you experience the full life and reliability you expect from Eaton's products. This process should be performed as soon as possible as part of your preventive maintenance program to avoid damage to your distribution system and loss of service. Eaton will provide limiter fuse replacements at no cost to you.

We have attached a list at the end of this bulletin with Eaton General Orders for DSL Limiter Fuses or complete Circuit Breaker Orders sold to you that are covered by this bulletin.





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ACTION 1 – If you have a unit identified by this bulletin that requires replacement, please obtain replacement product by filling out Appendix A and emailing the form to the listed email address, PICWarranty@eaton.com.

Complete and email a scanned image of Appendix A, even if replacement product is not required.

ACTION 2 - If you are not the end customer for this product and have subsequently shipped this product to a 3rd party, Eaton asks that you forward this notice to the 3rd party by registered carrier and assist us in making arrangements to replace the units. Fill out Appendix A and email the form to the listed email address, PICWarranty@eaton.com.

If for some reason you are unable to make this third party notice, please fill in Appendix A with the name and address of this 3rd party, email the form as indicated so that Eaton can send this notice for you.

Eaton regrets any inconvenience this issue may cause, but Eaton is committed to providing our partners and customers with reliable, quality products.

If you have any questions of a technical nature, please contact Karen Bates at the Product Integrity Center 412.893-3244, or via email at KarenLBates@Eaton.com.

Thank you in advance for your cooperation and support.

Karen L. Bates

Karen L. Bates
Sr. Quality Engineer
Eaton Product Integrity Center
Moon Township, PA



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Appendix A - Fill out this form to Receive Replacements of DSL, MDSL and NPL Type Limiter Fuses Important Product Safety Bulletin

Please check the appropriate box below, supply the requested company information, sign and return a scanned copy by Email to: PICWarranty@eaton.com

Questions? Contact Karen Bates at the Product Integrity Center 412-893-3244

- We have reviewed this bulletin and we have no product identified to be replaced.
(Check this box, fill in Section 2, scan and email this Appendix to PICWarranty@eaton.com)
- We have identified the non-conforming product and have listed the product to be replaced.
(Fill in this form, Sections 1, 2 & 3. Scan and email this Appendix to PICWarranty@eaton.com)
- We have notified our end customer, to whom we shipped this product, of the defect described in this bulletin and provided them a complete copy of this bulletin.
(Fill in this form, Sections 1, 2 & 3. Scan and email this Appendix to PICWarranty@eaton.com)

1	<u>Your Purchase Order No.</u>	<u>Eaton's General Order #</u>	<u>Limiter Style #</u>	<u>Quantity</u>

2

DSL Fuse Purchased From: _____

Company Name: _____ Your Name: _____

Branch Location: _____ Your Title: _____

Contact Phone: _____ Signature: _____

Contact Fax: _____ Date: _____

3

DSL Fuse Sold to: _____

Company Name: _____ Your Name: _____

Branch Location: _____ Your Title: _____

Contact Phone: _____ Signature: _____

Contact Fax: _____ Date: _____

Ship to Address:

Name of Recipient _____

Company Name _____

Address _____

Address _____

Address _____

Customer Number	Customer Name	General Order Number	General Order Item	Style Number	Catalog Number	Quantity
1263	POWER CONTROLS INC (PCI)	RC00709222	004	MDSL083WEK08M2NMNNNE	MDSL083WEK08M2NMNNNEPNAX	1
1263	POWER CONTROLS INC (PCI)	RC00709222	004	MDSL083WEK08M2NMNNNE	MDSL083WEK08M2NMNNNEPNAX	1
1263	POWER CONTROLS INC (PCI)	RC00709222	004	MDSL083WEK08M2NMNNNE	MDSL083WEK08M2NMNNNEPNAX	2
1263	POWER CONTROLS INC (PCI)	RC00709222	005	MDSL083WEK08M2NMNNN	MDSL083WEK08M2NMNNNEPNAX	1
1263	POWER CONTROLS INC (PCI)	RC00709222	006	MDSL083WEK08M2NMNNN	MDSL083WEK08M2NMNNNEPNAX	1
1263	POWER CONTROLS INC (PCI)	RC00709222	005	MDSL083WEK08M2NMNNN	MDSL083WEK08M2NMNNNEPNAX	1
1263	POWER CONTROLS INC (PCI)	RC00709222	006	MDSL083WEK08M2NMNNN	MDSL083WEK08M2NMNNNEPNAX	1